

Customer Success Manager

(m/f/d)

Welcome at much. Consulting! We are a team of young professionals from 14 different nationalities, providing the right IT solutions for fast-growing, international companies. Our combination of the start-up culture of Silicon Valley and the productivity of a professional consulting firm offers you the chance for rapid professional development and the opportunity to contribute your own ideas.

Become part of an international team of creative problem solvers!

Our offer

- **Work from everywhere:** meet your colleagues in one of our 3 offices across Europe or work fully remote from wherever you like
- **Real impact:** with us, nothing is set in stone. You are free to shape company processes and contribute your own ideas
- **Start-up culture combined with professionalism:** look forward to short, flexible decision-making paths and lean, orderly processes
- **Flexible working hours:** we believe in a true work-life balance without the industry-typical 80-hour weeks
- **Real team spirit:** join a high-performing team that is passionate about its work and likes to have fun along the way!
- **Plenty additional benefits:** fitness centre, self-learning budget, state-of-the-art equipment - we value our employees & do our best to show it

Your tasks

- Ensure customer satisfaction and establish long-term relationships
- Manage and support customers in various small and long-term projects
- Answer customer inquiries for various modules and industries
- Collaborate with our development team and functional experts to provide optimal solutions
- Conduct workshops to guide our customers through changes and new features.

Your profile

- University degree, preferably in business administration, management, economics or computer science or related field
- Min. 2 years relevant working experience
- Strong interest in business IT, software and digitalisation
- Friendly and open personality that enjoys working with customers
- Ability to guide others through processes and manage several tasks simultaneously
- Flexibility to work on different projects across teams and industries
- Fluent in German and English

All about much. you can find out at muchconsulting.de/join.

Please send us your resume or expressive LinkedIn profile: apply-its@muchconsulting.de