

Technical Customer Support (m/f/d)

Become part of your new much. Consulting team in Lisbon and help our customers to get the best out of their IT solutions.

We are much. Consulting a fast-growing start-up from Munich with a focus on business IT & ERP systems. You seek professionalism but without the usual rigid structures? Great, that is exactly what we are about!

Become a part of much. Consulting by starting out at our vibrant talent hub in Lisbon!

Our offer

Quick career growth: with our defined career levels you have the opportunity for a steep career development

Real impact: with us, nothing is set in stone. You are free to shape company processes and contribute your own ideas

Start-up culture combined with professionalism: look forward to short, flexible decision-making paths and lean, orderly processes

A motivated, high-performing team: work with like-minded professionals with great expertise and passion for what they do

Flexible working hours: we believe in a true work-life balance without the industry-typical 80-hour weeks

Build your own benefit package: Choose your package from health insurance, school support, discount cards and much more

Your profile

- Apprenticeship or studies in computer science or experience working in the IT sector
- Interest in business and IT topics
- Experience with costumers, ability to develop a trustful relationship and deal with difficult situations
- You can explain complex IT issues understandably to others
- Fluency in English and one other European language

Your tasks

- Our long term customers trust you with their issues and you'll give them the best support possible
- Communicate with our developers and consultants to resolve complex IT problems
- Document and test our new features you make sure that the quality of your services is right
- Carry out error analyses you identify bugs in our system and develop solutions for resolving them

Send your CV or expressive LinkedIn profile to: apply-its@muchconsulting.de

Learn more about much. Consulting at muchconsulting.com/join.